

BHS Customer Service Team <customerservice@barbershop.org>

1/23/2019 4:49 PM

Re: conflicts between barberscore and roster

To Richard Jones <richardosj@comcast.net> Copy bbarker21@gmail.com • bruce.r.barker@l3t.com

Rich replied

Jan 23, 3:49pm

Cc: bbarker21@gmail.com, bruce.r.barker@l3t.com

Hi Richard,

Thanks for reaching out! I'll be glad to address both of your concerns, although specific changes may not be forthcoming immediately.

1) We're aware that since the recent updates to the Member Center, information is not appearing correctly in Barberscore. Unfortunately, BHS is not in direct control of Barberscore, but we are working with the group that runs that program (C&J representatives) to get that issue corrected. This should be done with plenty of time for groups to enter their spring contests. If you are concerned about that deadline, please work with your district contest administrator.

2) This has to do with some autonomy that we are hesitant to take away from members as it regards their memberships. Frequently members stop going to chapter meetings or rehearsals, but wish to remain on the chapter roster as a sign of support for that chapter, and continuing to pay any applicable dues as well. Having these members, who are still members in good standing but who may not attend, on your roster doesn't actually cause any issues with your chapter, or your contest eligibility (since Barberscore allows you to indicate how many singing members you will have on stage). Under consideration right now is giving chapter and chorus leaders the option to move a member out of their chorus but leave them on the chapter roster. But for now, the membership rule is that a member is in control of his memberships, and can choose to drop a defunct membership. You as the chapter do have the option of refusing a member's renewal if you so choose.

Please let me know if you have additional questions or concerns around either of these, or anything else!

In Harmony,

Rich Smith

Contact Center Success Manager

tel 800-876-7464 | fax 615-313-7620

www.barbershop.org | facebook.com/barbershopharmonysocietycustomerservice@barbershop.org**Richard Jones** sent a message

Jan 22, 10:36am

Hello,

The Barberscore.com database for the Cherry Hill NJ J-022 Chapter shows members that are not on the Member Center chapter roster. Seems as if the databases won't update until i have a personnel change on the Member Center roster, which is not contemplated at this time, although there are members who do not attend any rehearsals and have indicated that they will not.

So, two things; first to sync the barberscore member data with the Member Center chapter roster, second to allow chapters to re-assign those members who are not and will not attend chapter meetings or functions to the Frank Thorne chapter at large.

v/r

Richard Jones, Secretary 2019
The Pine Barons Barbershop Chorus

Cherry Hill NJ Chapter, Barbershop Harmony Society
<https://www.pinebarons.org/>
